

Introducing the Solution Assistance app

Access emergency assistance information while travelling.



Have your insurance policy number & key travel documents on hand for easy access.

Quick call our 24/7 Worldwide Emergency Team.



The Solution Assistance app has helpful features including:

- 24 hour emergency assistance details – travellers will be able to reverse charge call for assistance if they experience an Emergency whilst on a journey
- Access to useful travel websites such as DFAT, Smart Traveller and Consular Contacts
- Travel Wallet Checklist – clients take a photo of their important travel documents and can upload onto the app for easy access whilst travelling
- Tailored to each client, with their policy number and company name saved in the app once downloaded
- Clients are reminded to contact their insurance brokers for all matter regarding their policy.

Search 'Solution Assistance' in the App Store or Google Play and download for free!

Who to contact?

Please send your submission to:
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